GUIDE FOR PARENTS

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This English document is a translation of the original Brazilian Portuguese version. In case of any discrepancies, please refer to the original [here](#).

Introduction

The MiniMania was developed with the primary aim of ensuring the safety and enjoyment of our young users. This guide will help you, as a parent, to understand the tools and features we have made available for this purpose. We recommend reading the information below together with your children.

"BLOCK" BUTTON

If any user bothers your child, or if they simply do not want to read what other user says, they can:

Click on *"Manage"*

Use the *"Block"* button — it can be used in any space

They will no longer see that user's chat.

SPACE MODERATION TOOLS

Your children have control over the spaces they create. They can decide what happens in these spaces and who can visit them. We offer tools that allow them to actively participate in moderating the MiniMania App, thereby contributing to the building of a safer, more fun, and responsible community.

The following space moderation tools are available:

- **Boot**: This tool kicks a user out of a space. The user can return to the space after 5 minutes if it is not full or locked.
- **Ban**: This tool allows you to ban users from your child's space.
- **Unban**: this tool serves to remove a previously applied ban. If your child believes he has been too hard on his friends and wants them to go back to his space, he can use this option to undo the initial action.

Your child can also allow friends to help him moderate spaces when he is not online. If he wants, he can give rights to some friends to moderate his spaces.

ACCESS TO SPACES

There are options to help your child control access to their spaces:

- **Anyone** - Any user can enter the space.
- **members**- Only users added as members can join.
- **Anyone with password** - The space is locked with a password. Only users who have the password can enter.
- **Space visibility** - Only the owner of the space can enter. The space will not be visible to anyone, however the space can be found through other means.

Your child can make changes to the space access setting by clicking on the *"Space Info"*, in the upper-right corner of the screen. This will open theSpace Control Panel.

PROFILE PRIVACY CONFIGURATION

Minis are anonymous and your personal data is never revealed in the MiniMania App. However, we make certain profile settings available to your children to ensure that they have control over their privacy. These tools can be accessed through the tab *"Privacy"* in Account Settings.

The privacy setting options are as follows:

- **Online** - you can choose to let other Minis see if you are online or not.
- **Allow friend requests** - if someone feels uncomfortable with unwanted friend requests, just disable this option.

IS IT A SAFE PLACE FOR MY CHILD?

We do our best to make the MiniMania App a safe place, monitoring it 24 hours a day. Our moderation team may alert, call attention to, temporarily block, or permanently suspend Minis who violate the MiniMania App Code of Conduct and Terms and Conditions.

To obtain account security information, simply open the *"Account configurations"* clicking on the gear icon in the lower right corner of the screen.

You can report bad behavior in several ways, depending on the type of report. For example, to report someone's inappropriate chat, simply click on the user and then the *"Report"* (*Report*). If it is necessary to report a space, it must be done through the information window of the space in question. Alternatively, it is possible to leave space where a Mini is not comfortable. Just click on the button in the upper left corner of the screen, "Profile" and the user will be taken directly to the MiniMania App home screen or access the Spaces Panel, which is at the bottom of the screen.

All conversations in the spaces pass through an internal filter that, in addition to blocking words and terms considered inappropriate and/or offensive, immediately alerts the moderators so that the necessary measures can be taken. The filters are updated periodically, taking into account what and how teens talk to each other, and contain hundreds of words and terms. In addition to taking these steps, we work hard to educate our members about safety on the MiniMania App and online in general. Along with our safety information, we have created a safety newsletter. The Code of Conduct that users must follow within MiniMania provides for a safe experience.

To help us keep the MiniMania App a safe place for your child, please read our sections briefings with him before letting him attend the game.

HOW CAN I CONTACT MINIMANIA?

If you have any questions about the MiniMania App or need assistance with your child's purchases, please contact suporte@solarwishgames.com

Eg: "account banned", "MiniMoedas not received", "I can't access my account".